

Corporate plan priorities – key deliverables review

March 2025

Introduction

Local government reorganisation

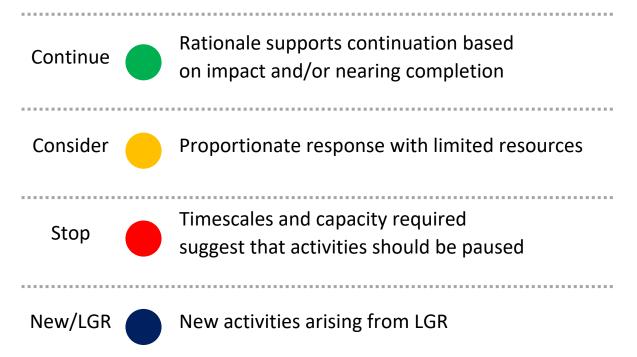
The recent corporate peer challenge and the emerging local government reorganisation (LGR) discussions has prompted a review of the key deliverables in support of the Council's priorities to ensure our ambitions are balanced with our capacity and that our capacity is focussed on the right activities.

The Corporate Plan and Future New Forest remain the agreed policy frameworks and ongoing service delivery continues to be central to ensuring the needs of our residents are met.

This review enables a discussion to bring about more clarity on the delivery of priorities and associated timescales, to focus resources and consider the potential impacts of local government reorganisation.

Status

The delivery activities within each of the corporate plan themes have been initially assessed and categorised on the following basis:



People

Helping people in the greatest need and creating balanced, resilient and healthy communities who feel safe and supported with easy access to services.

Helping those in our communities with the greatest need

Delivery activity	
Community forum	
Universal credit rollout	
Careline digitalisation	
Careline growth	

Empowering our residents to live healthy, connected and fulfilling lives

Delivery activity	
Cultural strategy	
CCTV expansion	
Community grants (annual)	
Cultural strategy (implementation)	
Development of new Health and wellbeing strategy	
Community strategy	

Meeting housing needs

Delivery activity	
	Homelessness strategy
	Social Housing Decarbonisation fund bid wave 3
	Tenant satisfaction survey part 2
	Social Housing Regulation Act (Implementation)
	Private Sector Housing strategy review
	Affordable Housing Delivery action plan
	Development of new Empty homes strategy
	Housing strategy consultation/publish (aligned with local plan timescales)

Place

Delivering growth, opportunity and services that shape our place now and for future generations, within a unique environmental context, to ensure we remain a special place to live, work and visit.

Shaping our place now and for future generations

Delivery activity	
Local Plan (issues and options)	
Dibden Bay planning response	
A326 upgrade	
Nationally significant infrastructure project - Fawley Pipeline	

Development Management Review
NEW – Community infrastructure levy (CIL) Community
NEW – CIL Strategic

*Planning performance agreement

Protecting our climate, coast and natural world

Delivery activity	
	Public space protection order (PSPO) Review
	Air quality strategy
	Emergency planning and business continuity review
	Christchurch Bay flood/coastal erosion risk management (FCERM) approval
	Hurst Spit to Lymington
	Climate and nature emergency strategy and action plan
	Air quality strategy (implementation)
	Fleet strategy
	Climate/Sustainability Impact Decision Tool Assessment
	Coastal destination strategy
	Coastal partnership model

Caring for our facilities, neighbourhoods and open spaces in a modern and responsive way

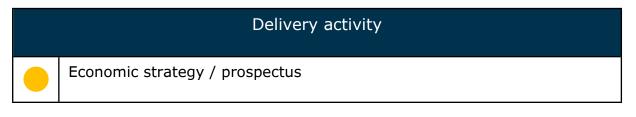
Delivery activity

Waste Strategy mobilisation and rollout
Bartec in cab technology rollout
Hardley depot move
Marsh Lane depot essential works
Ringwood depot expansion
Review of commercial waste
Simpler recycling legislation
Open Spaces review
Parking strategy

Prosperity

Promoting a strong local economy that delivers its inclusive aspirations through effective partnerships, attracting investment, and increasing skills and employment opportunities.

Maximising the benefits of inclusive economic growth and investment



Supporting our high-quality business base and economic centres to thrive and grow

	Delivery activity
Totton Masterplan	

Championing skills and access to job opportunities



Future New Forest

Putting our customers at the heart

Delivery activity	
	Resident insight (2025 survey)

Being an employer of choice

Delivery activity	
People strategy	

Being financially responsible

Delivery activity	
Financial regulations update	
Strategic Asset review (inc. Lymington Town Hall, community assets)	
Strategic Asset implementation	
Appletree court (ATC) essential works project	
NFEC Future arrangements	
Claymeadow depot Future agreed	
Eling Tide Mill (urgent works/repairs)	

Eling Tide Mill (long-term asset strategy)
ATC South Wing business case works
NEW - Transformation business case revisit

Designing modern and innovative services

Delivery activity		
	Digital strategy (delivery)	
	Digital Transformation: Customer platform	
	Digital Transformation: Data platform	
	Digital Transformation: Housing Maintenance	
	Digital Transformation: Asset Management software	
	Digital Transformation: Regulatory Services software	

Other corporate activity

Delivery activity		
	Elections	
	Scheme of Delegations update	
	Business Planning Framework	
	Member development (proportionate to LGR context)	
	Corporate Dashboards	
	Communications strategy (delivery as per service plan)	
	NEW - Devolution / Local Government Reorganisation	

Appendix 3